



ALL INDIA UCO BANK RETIREES FEDERATION

(Affiliated to A.I.B.R.F.)

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Date: 09.10.2025

The Chief Manager
Personnel Services Department
Mediclaim Cell
UCO Bank
Head Office
Kolkata 700001

Sir,

Sub: Appeal for extension of date for online submission of application for IBA Group Health Insurance scheme & related matters

Since Bank has introduced an additional security feature by incorporating OTP system for authenticated login it is creating great difficulties to some of the retirees due to several reasons. Some of the issues have already been informed to you for resolution and you have taken positive steps to eradicate them. But still there are some cases where retirees are unable to apply due to some technical problems beyond their control. Under the circumstances, we fervently appeal to you to kindly extend the last date of submission of online application as there is no scope of any offline submission of application. Hope you will appreciate the matter as due to such difficulties some intending retirees may not be able to exercise option for joining the scheme, which is not desirable at the fag end of their life.

We have come across a number of cases where at the time login a meesage is appearing stating – 'Mobile number is not registered' although in many such cases as per branch record the number entereed is correct. Branches are not in a position to rectify this issue. We believe you have already received a mail from our General Secretary of Gujrat unit informing some of the similar cases, which require urgent intervention. Hope the matter is being looked into by your department so that such intenting members may opt for the scheme.

Sir, unless a seamless process can be introduced for online application it will be not only difficult for the Senior Citizens and Super Senior Citizens to join the scheme it will be inhumane if they are left uncovered due to such reasons. Hence, we earnestly appeal that the last date of submission of application may be extended as much as possible.

S N Dey
General Secretary